

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 1

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 107

Total Units of Service for Quarter (Unit=1 Hour): 545

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	49
75-84:	19
85+:	8
Client Declined to Provide Information:	0
Total:	106

CLIENT GENDER

Male:	38
Female:	68
Client Declined to Provide Information:	0
Total:	106

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	65
Homebound:	1
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	69
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	1
Caucasian:	94
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	4
Total:	106

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 1

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 4

4 0 0

0 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 9

C2. Conservatorship: 0

C3. Other Family: 1

10 0 0

0 0 0

1 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

2 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 23

18 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0						
E3. Other Housing:	8	4	2	0						
INCOME MAINTENANCE										
F1. Social Security:	1	2	0	0						
F2. Supplemental Security Income (SSI):	3	3	0	0						
F3. Pensions/Retiree Benefits:	0	0	0	0						
F4. Other Income Maintenance:	7	6	0	0						
INDIVIDUAL RIGHTS										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0						
G3. Other Individual Rights:	0	0	0	0						
MISCELLANEOUS										
H1. Estate Planning/Wills/Trusts:	35	35	1	0						
H2. Advance Health Care Directives (AHCD):	13	11	0	0						
H3. Financial Powers of Attorney:	0	0	0	0						
H4. Other Miscellaneous:	0	0	0	0						
TOTAL CASES OPENED IN QUARTER:		117	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">TOTAL COUNSEL AND ADVICE</td> <td style="width: 33%;">TOTAL LIMITED ADD. SERVICES</td> <td style="width: 33%;">TOTAL LEGAL REPRESENTATION</td> </tr> <tr> <td style="text-align: center;">101</td> <td style="text-align: center;">5</td> <td style="text-align: center;">1</td> </tr> </table>		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	101	5	1
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION								
101	5	1								
TOTAL ESTIMATED CASE WORK HOURS SPENT:		536								

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

1

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Humboldt and Del Norte					
03/15/16	LSNC	Civil	Seniors	3	1.5
03/01/16	HSRC	ELC	Seniors	4	2
02/23/16	LSNC	Bankruptcy	Seniors	2	1
02/16/16	LSNC	Civil	Seniors	2	1
02/02/16	HSRC	ELC	Seniors	2	1
01/26/16	LSNC	Bankruptcy	Seniors	2	1
01/05/16	HSRC	ELC	Seniors	3	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 2

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 536

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	44
75-84:	20
85+:	6
Client Declined to Provide Information:	0
Total:	102

CLIENT GENDER

Male:	33
Female:	69
Client Declined to Provide Information:	0
Total:	102

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	1
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	70
Greatest Economic Need (Minority):	7

CLIENT RACE

Two or More Races:	0
Caucasian:	92
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	5
Total:	102

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 2

Greatest Economic Need (Non-Minority): 78

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 3

0 0 0

0 0 0

2 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 7

C2. Conservatorship: 1

C3. Other Family: 0

3 3 0

1 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 3

3 1 0

0 0 0

1 0 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 52

45 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	15	3	1
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	4	0	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	10	10	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		97	8	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		509		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

2

Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou and Tr

03/18/16	Alturas Senior Center	Presentation of services and information on housing/wills	Seniors	26	8
03/15/16	Beacon of Hope Meeting Yreka Com Ctr	Overview of Services	Service Providers for Low-Income and Seniors	2	5
03/08/16	Senior Fraud Prevention Fair	Provided counsel, information about general services, etc	Senior Citizens of Shasta County	105	6
03/03/16	Burney Senior Ctr	Housing Presentation	Seniors	19	6
02/17/16	Lassen County Family Law Fac	Overview of Services	Court Staff	2	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

3

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 996

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	66
75-84:	22
85+:	16
Client Declined to Provide Information:	0
Total:	148

CLIENT GENDER

Male:	42
Female:	106
Client Declined to Provide Information:	0
Total:	148

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	98
Homebound:	0
Lives Alone:	100
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	66
Greatest Economic Need (Minority):	19

CLIENT RACE

Two or More Races:	0
Caucasian:	125
African American:	4
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	148

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

3

Greatest Economic Need (Non-Minority): 78

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 17

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 2

10 7 0

5 0 1

1 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 1

0 0 0

0 1 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 0

D3. Other Health/Community Based Care: 4

5 0 0

0 0 0

3 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 45

33 7 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	11	5	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	5	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	14	9	5	0
H2. Advance Health Care Directives (AHCD):	13	4	8	0
H3. Financial Powers of Attorney:	12	4	8	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		98	46	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		929		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3

Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Butte, Colusa, Glenn, Plumas, Tehama</i>					
3/2/16	Butte	Outreach to Enloe Hospital re Medical Transportation	Provider	3	2
02/04/16	Butte	Outreach to Davita Dialysis Program	Providers	2	1.5
02/02/16	Butte	Outreach to Torres Shelter	Providers	4	1.5
01/28/16	Butte Co	Outreach to Ampla Health	Providers	2	1.5
01/20/16	Butte Co	Outreach to Center for Health Communities	Providers	2	1.5
1/11/16	Butte Co	Outreach to Vet Center	Providers	9	12
01/07/16	Butte Co	Outreach to Medi-Cal Clinic	Providers	2	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Butte, Colusa, Glenn, Plumas, Tehama</i>					
2/17/2016	All Counties	Presentation to Passages Advisory Council	Providers	20	2
2/8/16	Plumas	MDT Meeting	Providers	6	3.5
2/9/16	Tehama	MDT Meeting	Providers	5	1.5
2/16/16	Glenn Co.	Presentation to Human Resources	Providers	3	3
2/17/16	Butte Co.	MDT Meeting	Providers	20	2
2/22/16	Plumas Co.	MDT Meeting	Providers	2	1.5
2/5/16	Butte Co.	Presentation at Torres Shelter re Health and health access	Providers	9	12
2/16/2016	Butte Co.	Presentation to Butte 211	Providers	3	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

3

3/29/2016	Butte Co.	Vet Center Event	Consumers	7	6
3/2/2016	Butte Co.	Presentation to Davita re medical transportation	Providers	2	1.5
3/7/2016	Glenn Co.	POA Presentation in Willows	Seniors	10	3.5
3/8/2016	Butte Co.	Hispanic Resource Council meeting	Providers	8	2
3/15/2016	Butte Co.	Greater Chico Homeless Task Force	Providers	25	2.5
3/16/2016	Tehama Co.	MDT Meeting	Providers	30	3.5
3/28/2016	Butte Co.	Presentation to Community Legal Information Center	Providers	10	1
3/23/16	Butte Co.	Hispanic Resource Council Presentation	Providers	2	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 50

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

Total Unduplicated Client Count for Quarter: 697

Total Cases Closed in Quarter: 642

Total Units of Service for Quarter (Unit=1 Hour): 2792

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	191
65-74:	311
75-84:	149
85+:	46
Client Declined to Provide Information:	0
Total:	697

CLIENT GENDER

Male:	241
Female:	456
Client Declined to Provide Information:	0
Total:	697

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	384
Homebound:	16
Lives Alone:	411
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	47
Rural:	116
Greatest Economic Need (Minority):	106

CLIENT RACE

Two or More Races:	0
Caucasian:	456
African American:	90
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	4
Filipino:	10
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	102
Client Declined to Provide Information:	14
Total:	697

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

Greatest Economic Need (Non-Minority): 354

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 80

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 62

A2. Contracts/Warranties: 37

A3. Other Consumer/Finance: 41

49 7 2

26 3 0

32 2 1

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 8

0 0 0

7 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 20

C2. Conservatorship: 4

C3. Other Family: 8

20 0 0

4 1 0

7 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 29

D2. Medicare: 6

D3. Other Health/Community Based Care: 10

11 4 2

1 2 0

6 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 213

151 18 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	41	28	6	2
E3. Other Housing:	40	24	3	0
INCOME MAINTENANCE				
F1. Social Security:	23	17	3	0
F2. Supplemental Security Income (SSI):	13	9	2	1
F3. Pensions/Retiree Benefits:	14	10	7	0
F4. Other Income Maintenance:	14	8	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	26	22	1	0
G3. Other Individual Rights:	26	19	1	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	80	68	2	0
H2. Advance Health Care Directives (AHCD):	36	14	11	0
H3. Financial Powers of Attorney:	23	3	4	0
H4. Other Miscellaneous:	2	4	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		540	81	21
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2691		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

4

Provider Name: *Sacramento Senior Legal Services*

County(ies) *Sacramento*

03/10/16	SE Asian Assistance Center	Met with director and provided an overview of SLH services	Seniors	1	1.9
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Nevada, Placer, Sierra*

01/27/16	Health & Human Services - Auburn	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	25	1
01/2016	Nevada County	Planning & calls to agencies	Senior Providers	20	1
01/2016	Sierra County	Planning & calls to agencies; PSAs	Senior Providers	20	2
01/19/16	Health & Human Services - Rocklin	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	35	2
01/19/16	Health & Human Services - Rocklin	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	20	1
01/27/16	Health & Human Services - Auburn	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	35	2
2/2016	Nevada County	Planning & calls to agencies	Senior Providers	25	1
2/2016	Placer County	Planning & calls to agencies; PSAs	Senior Providers	25	2
03/03/16	Santucci Justice Center, Placer Co.	Presentation: Updates to LSNC Services for Seniors/Disabled in PLACER County	Older Adults and Service Providers	15	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

4

03/03/16	Mother Lode Regional Office	Planning, Prep and travel to Presentations and Placer Outreach	Older Adults and Service Providers	15	3
03/03/16	LSNC Nevada Office	Planning, Prep and travel to Presentations and Nevada Outreach	Older Adults and Service Providers	15	3
03/04/16	Seven Hills District, Nevada City, CA	Presentation: LSNC Services for Seniors/Disabled in NEVADA County	Nevada County Lawyer Referral Service and Pro Bono Attorneys	6	2
03/10/16	Western Sierra Regional Center Downieville	Presentation: LSNC Services for Seniors/Disabled in SIERRA County	Older Adults and Service Providers	19	3
03/25/16	Nevada City, CA	Presentation: LSNC Services for Seniors/Disabled in NEVADA County	Nevada County Community Legal Program	9	2
03/29/16	Maidu Community Center, Roseville, CA	Participated in AAA4 Town hall Meeting	Older Adults and Service Providers	8	2
01/19/16	Health & Human Services - Rocklin	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	25	1
03/04/16	Mother Lode Regional Office	Planning, Prep and travel to Presentations and Sierra Outreach	Older Adults and Service Providers	30	6
County(ies) <i>Yolo</i>					
03/10/16	Esparto (RISE)	Contract rights with utility providers	Older Adults	30	9.1
01/07/16	Esparto (RISE)	Scams	Older Adults	25	4.5
02/03/2016	Winters (RISE)	Scams	Older Adults	4	5
Provider Name: <i>Sacramento Senior Legal Services</i>					
County(ies) <i>Sacramento</i>					
03/23/16	Diakonia Housing in Sacramento	Tenant Rights	Seniors	9	2.5
01/14/16	Dante Club in Sacramento	Scams	SIRS – Retired Seniors	130	3.7
01/20/16	St. Francis Manor Apts.	Advance Health Care Directives	Seniors	12	2.8
01/25/16	ACC Seniors Services	Pensions	Seniors	11	2.1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

02/21/16	VOA Veterans Services	Tenants Rights	Military/Families/Veterans	85	2.8
02/23/16	Hart Senior Center	Pensions	Seniors	6	2.3
02/25/16	Capitol Mall	Legal Aid to Seniors	Legislative staff	12	3
03/09/16	Patinum Palace in Rancho Cordova	Overview of SLH Services at the #rd Annual Community Network Breakfast	Service providers	75	2.9
01/12/16	Cordova Senior	Wills & Trusts	Seniors	10	3.9
02/26/16	Sunburst Projects	Overview of LSNC/SLH Services	Social Workers	7	1.9
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba Counties					
01/28/16	Yuba City Senior Center	Transferring Property	Seniors	8	4
03/10/16	Buttes Christian	Senior Issues	Seniors	23	1.5
01/14/16	Yuba County Senior Center	Medicare Changes	Seniors	22	2
03/14/16	DOLS	Fraud	Seniors	97	1.5
01/20/16	Summerfield Assisted Living	YSLC Services	Seniors	25	1
03/09/16	Yuba County Senior Center	Medi-Cal	Seniors	16	2
02/04/16	CRLA	Tenants Rights	Seniors	3	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 37

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 99

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

5

Total Unduplicated Client Count for Quarter: 83

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour): 413

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	23
65-74:	38
75-84:	20
85+:	2
Client Declined to Provide Information:	0
Total:	83

CLIENT GENDER

Male:	25
Female:	58
Client Declined to Provide Information:	0
Total:	83

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	9
Lives Alone:	66
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	6
Rural:	2
Greatest Economic Need (Minority):	16

CLIENT RACE

Two or More Races:	2
Caucasian:	63
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	3
Total:	83

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

5

Greatest Economic Need (Non-Minority): 29

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 6

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 6

3 0 0

2 0 0

2 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

0 0 0

3 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 1

3 0 0

0 0 0

0 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

1 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 18

12 3 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	10	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	0	0
G3. Other Individual Rights:	1	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	11	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	7	0	0
H4. Other Miscellaneous:	7	6	2	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		58	9	2
TOTAL ESTIMATED CASE WORK HOURS SPENT:		405		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

5

Provider Name: *Legal Aid of the North Bay*

County(ies) *Marin County*

03/31/16	San Rafael	POA-Healthcare Directive	Seniors/Older adults	24	3
03/07/16	Point Reyes	Landlord-Tenant Workshop	Senior Housing Ctr	24	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

6

Total Unduplicated Client Count for Quarter: 297

Total Cases Closed in Quarter: 166

Total Units of Service for Quarter (Unit=1 Hour): 3433

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	71
65-74:	124
75-84:	61
85+:	32
Client Declined to Provide Information:	9
Total:	297

CLIENT GENDER

Male:	130
Female:	167
Client Declined to Provide Information:	0
Total:	297

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	125
Homebound:	14
Lives Alone:	94
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	147
Rural:	0
Greatest Economic Need (Minority):	100

CLIENT RACE

Two or More Races:	0
Caucasian:	97
African American:	27
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	72
Filipino:	12
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	6
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	73
Client Declined to Provide Information:	0
Total:	297

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

Greatest Economic Need (Non-Minority): 56

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 73

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 4

2 0 3

1 0 0

3 0 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 1

0 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

16 0 0

4 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 126

27 1 27

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	35	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	12	10	0	0
F2. Supplemental Security Income (SSI):	17	7	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	18	17	0	1
G2. Elder Abuse/Neglect/Exploitation:	15	5	0	2
G3. Other Individual Rights:	1	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	13	3	0	10
H2. Advance Health Care Directives (AHCD):	4	0	0	0
H3. Financial Powers of Attorney:	5	1	0	0
H4. Other Miscellaneous:	24	12	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		119	1	46
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3413		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

6

Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County of San Francisco, CA*

03/16/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
03/09/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
02/17/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
02/10/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
01/20/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
01/13/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2

Provider Name: *Nihonmachi Legal Outreach dba API Legal Outreach*

County(ies) *San Francisco*

03/23/16	Kimochi	Elder Abuse Educational Series (Brown Bag #2: Financial Abuse)	Elders/General Public	17	12
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County of San Francisco, CA*

02/18/16	OMI Senior Center 65 Beverly, San Francisco CA 94132	Public Benefits and Housing Issues	Elders	19	8
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Provider Name: *Nihonmachi Legal Outreach dba API Legal Outreach*

County(ies) *San Francisco*

03/24/16	APILO Office	Elder Abuse General Training	Service Providers	5	3
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

6

03/14/16	Canon Kip	Elder Abuse Educational Series (Brown Bag #1: Caseworkers), (Note: the hours here include setup, outreach, and preparation for entire educational series)	Service Providers	4	14
03/09/16	APILO Office	Elder Abuse Task Force Meeting	Service Providers	13	9
01/26/16	LAAC	Client Privacy and Confidentiality Training	Service Providers	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

6

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 36

Total Units of Service for Quarter (Unit=1 Hour): 549

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	14
65-74:	22
75-84:	16
85+:	6
Client Declined to Provide Information:	4
Total:	62

CLIENT GENDER

Male:	27
Female:	34
Client Declined to Provide Information:	1
Total:	62

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	38
Rural:	0
Greatest Economic Need (Minority):	49

CLIENT RACE

Two or More Races:	0
Caucasian:	4
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	19
Filipino:	11
Japanese:	7
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	62

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

6

Greatest Economic Need (Non-Minority): 4

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

1 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 1

C3. Other Family: 0

1 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 6

6 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	4	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	13	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	5	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	8	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	6	5	0	1
TOTAL CASES OPENED IN QUARTER:		62	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		35	0	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		507		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

6

Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County of San Francisco, CA*

03/16/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
03/09/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
02/17/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
02/10/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
01/20/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
01/13/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2

Provider Name: *Nihonmachi Legal Outreach dba API Legal Outreach*

County(ies) *San Francisco*

03/23/16	Kimochi	Elder Abuse Educational Series (Brown Bag #2: Financial Abuse)	Elders/General Public	17	12
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County of San Francisco, CA*

02/18/16	OMI Senior Center 65 Beverly, San Francisco CA 94132	Public Benefits and Housing Issues	Elders	19	8
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Provider Name: *Nihonmachi Legal Outreach dba API Legal Outreach*

County(ies) *San Francisco*

03/24/16	APILO Office	Elder Abuse General Training	Service Providers	5	3
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

6

03/14/16	Canon Kip	Elder Abuse Educational Series (Brown Bag #1: Caseworkers), (Note: the hours here include setup, outreach, and preparation for entire educational series)	Service Providers	4	14
03/09/16	APILO Office	Elder Abuse Task Force Meeting	Service Providers	13	9
01/26/16	LAAC	Client Privacy and Confidentiality Training	Service Providers	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 7

Total Unduplicated Client Count for Quarter: 179

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 1093

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	29
65-74:	75
75-84:	57
85+:	18
Client Declined to Provide Information:	0
Total:	179

CLIENT GENDER

Male:	63
Female:	116
Client Declined to Provide Information:	0
Total:	179

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	0
Lives Alone:	33
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	6
Rural:	0
Greatest Economic Need (Minority):	17

CLIENT RACE

Two or More Races:	0
Caucasian:	131
African American:	30
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	179

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 7

Greatest Economic Need (Non-Minority): 33

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 18

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 22

5 0 0

7 1 0

21 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 5

1 0 0

0 0 0

6 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

0 0 0

1 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 46

30 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	10	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	3	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	9	3	1
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	14	13	2	0
H2. Advance Health Care Directives (AHCD):	20	6	18	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	20	17	7	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		132	34	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1091		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

7

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

03/15/16

Sent informational brochures to senior centers

Seniors

0

0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date

Location
(If Applicable)

Topic

Targeted Audience

Est # of
Participants

Est.
Hours

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

03/23/16

Pittsburg

East Co. Networking: Food for Seniors

Senior providers

8

2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 108

Total Units of Service for Quarter (Unit=1 Hour): 759

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	27
65-74:	43
75-84:	21
85+:	8
Client Declined to Provide Information:	0
Total:	99

CLIENT GENDER

Male:	40
Female:	59
Client Declined to Provide Information:	0
Total:	99

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	1
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	20
Rural:	6
Greatest Economic Need (Minority):	21

CLIENT RACE

Two or More Races:	1
Caucasian:	61
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	9
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	1
Total:	99

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8

Greatest Economic Need (Non-Minority): 28

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 24

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 3

8 3 0

4 0 0

2 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

2 0 3

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 28

D2. Medicare: 1

D3. Other Health/Community Based Care: 2

16 9 2

0 0 0

1 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 42

30 1 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	5	0	0
F2. Supplemental Security Income (SSI):	12	6	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	1	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	1	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		119	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		84	18	6
TOTAL ESTIMATED CASE WORK HOURS SPENT:		714		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

8

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

various	teleconference	CCI weekly call	Service providers	10	11
03/22/16	Aging & Adult	Commission on Aging, Adult Abuse Prevention Committee	Service providers	8	1
03/18/16	Aging & Adult	Cal Mediconnect Advisory Committee	Service providers	18	2
03/11/16	San Mateo Senior Center	Benefit Health Fair	Seniors	20	3
03/11/16	South San Francisco Parks & Rec	Health & Fitness Fair	Seniors	250	4
03/09/16	Stanford Hospital	FAP Senior Expansion meeting and outreach coordination	Medical providers	1	6
02/23/16	San Mateo Medical Center	Commisiion on Aging, Adult Abuse Prevention Committee	Service providers	10	2
02/19/16	Veterans Memorial Senior Center	Table at Senior Scams Seminar	Seniors	130	2
01/26/16	San Mateo Medical Center	Commisiion on Aging, Adult Abuse Prevention Committee	Service providers	12	2
01/26/16	Aging & Adult	New Beginning Coalition	Service providers	25	2
01/19/16	Aging & Adult	EDAPT Advisory Commission	Service providers	13	1
01/19/16	Maple Street Shelter, Redwood City	Legal Night	Homeless seniors and disabled adults	5	1
01/11/16	Aging & Adult	Commission on Aging	Service providers, seniors	25	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Aid Society of San Mateo County</i>					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

8

County(ies) <i>San Mateo</i>					
03/25/16	Legal Aid Society of San Mateo County	Training for Alzheimer's Association on Legal Issues Affecting Seniors	Service Providers	40	3
02/16/16	Magnolia Senior Center	Legal Issues Affecting Seniors	Seniors	21	1
01/06/16	Stanford Medical School	Presentation for SHARED	Medical providers	16	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

9

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 1880

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	14
65-74:	48
75-84:	26
85+:	8
Client Declined to Provide Information:	1
Total:	97

CLIENT GENDER

Male:	35
Female:	62
Client Declined to Provide Information:	0
Total:	97

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	1
Lives Alone:	4
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	24
Rural:	0
Greatest Economic Need (Minority):	42

CLIENT RACE

Two or More Races:	4
Caucasian:	32
African American:	21
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	17
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	2
Total:	97

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

Greatest Economic Need (Non-Minority): 13

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 8

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 1

1 1 0

1 0 0

0 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 15

0 0 0

0 0 2

2 2 7

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 12

D3. Other Health/Community Based Care: 0

3 2 1

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

2 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	3	0
F2. Supplemental Security Income (SSI):	18	6	13	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	13	0	1	2
G2. Elder Abuse/Neglect/Exploitation:	19	13	4	4
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	0	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	2	1	0
H4. Other Miscellaneous:	4	1	2	0
TOTAL CASES OPENED IN QUARTER:		97		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		32	33	22
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1626		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

9

Provider Name: Legal Assistance for Seniors

County(ies) Alameda

03/02/16	Palo Vista Gardens-CE Site	Health Fair	Seniors and Caregiver	60	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Assistance for Seniors

County(ies) Alameda

01/25/16	Burnham and Brown Law Offices - CE Site	General LAS	Senior service provider	30	2.5
01/06/16	Eden Lodge - CE Site	General LAS	Seniors	33	2.5
02/09/16	Senior Center Without Walls - CE Site	General LAS	Seniors	16	1.5
02/08/16	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site	Consumer Fraud	Seniors	26	3.5
02/05/16	Marina Community Center - CE Site	General LAS	Senior service provider	32	1.5
02/04/16	Dublin Library - CE Site	General LAS	Seniors and Caregivers	2	4.5
02/03/16	San Lorenzo Library - CE Site	General LAS	Seniors and Caregivers	3	4
02/03/16	Lake Park - CE Site	Consumer Fraud	Seniors	31	2.25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

9

02/03/16	Senior Support Program of Tri Valley	Keeping Elders Safe	Senior service provider	10	4
02/02/16	California Endowment Oakland Conference Center	Keeping Elders Safe	Senior service provider	45	2.5
02/02/16	City of Alameda-City Hall- CE site	General LAS	Seniors and Caregivers	100	3
01/28/16	Helios Corner Apts. - Satellite Housing - CE Site	Consumer Fraud	Seniors	10	6.75
01/26/16	Fargo Senior Center - CE Site	General LAS	Seniors	19	4
02/09/16	Harrison Street Senior Housing - CE site	Citizenship for Seniors	Seniors	5	16.5
01/25/16	Burnham and Brown Law Offices - CE Site	General LAS	Senior service provider	30	2
02/10/16	Cardinal Point - CE Site	Consumer Fraud	Seniors	26	3
01/25/16	Hayward Public Library - CE Site	General LAS	Seniors and Providers	15	12.5
01/22/16	San Leandro Senior Community Center	Create a Secure Future	Seniors	10	4.5
01/20/16	Kiwanis Club of Alameda	General LAS	Seniors	15	3
01/19/16	Arbor Vista Senior Housing - CE Site	General LAS	Seniors	11	4.5
01/19/16	Wisteria Place - CE Site	Create a Secure Future	Seniors	18	4.5
01/19/16	Rosewood Terrace - CE Site	Create a Secure Future	Seniors	26	4
01/19/16	North Berkeley Senior Center - CE	Seniors' Guide to Public Benefits	Seniors	13	5.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

9

01/15/16	Area Agency on Aging - CE Site	General LAS	Senior service provider	29	1
01/13/16	Senior Support Program of Tri Valley	Seniors' Guide to Public Benefits	Senior service provider	10	3.5
01/12/16	Estabrook Senior Apartments	General LAS	Seniors	15	5.5
01/11/16	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site	Create a Secure Future	Seniors	15	1.75
01/08/16	Helios Corner Apts. - Satellite Housing - CE Site	Create a Secure Future	Seniors	22	4.5
01/26/16	Mastick Senior Center - CE Site	General LAS	Seniors	14	2
02/25/16	Redwood Gardens - CE Site	Create a Secure Future	Seniors	13	1.75
03/23/16	Eden Lodge - CE Site	Consumer Fraud	Seniors	8	3.5
03/18/16	Broadmoor Plaza - CE Site	General LAS	Seniors	30	3
03/14/16	Las Bougainvilleas - CE Site	General LAS	Seniors	5	3
03/14/16	Lion Creek Crossing - CE site	General LAS	Seniors	9	11.8
03/12/16	Hindu Community & Cultural Center	General LAS	Seniors	75	2.25
03/09/16	Senior Support Program of Tri Valley	Keeping Elders Safe	Senior service provider	10	5.75
03/09/16	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	40	2.5
03/05/16	Fabiola Medical Office Building -	General LAS	Senior service provider	17	4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

9

03/05/16	Black Women's Health Project	General LAS	Seniors and Caregivers	55	3
03/03/16	Oak Center Towers - CE Site	General LAS	Seniors	39	3.75
03/02/16	Alameda Library- CE Site	Seniors' Guide to Public Benefits	Seniors	6	7
03/02/16	Independence Plaza Senior Housing - CE Site	Consumer Fraud	Seniors	20	3.5
02/09/16	East Bay Retiree Council-CA School Employees	General LAS	Seniors	17	2.5
02/29/16	Alameda County Law Library - CE Site	Seniors' Guide to Public Benefits	Senior service provider	14	11
03/29/16	Estabrook Senior Apartments	Consumer Fraud	Seniors	3	7
02/25/16	Lion Creek Crossing - CE site	General LAS	Seniors	13	2.25
02/24/16	Eden Lodge - CE Site	General LAS	Seniors	28	6.5
02/23/16	Heartwood Health	General LAS	Senior service provider	4	4.5
02/23/16	Kent Gardens Senior Community - CE Site	General LAS	Seniors	19	4
02/23/16	North Berkeley Senior Center - CE	Keeping Elders Safe	Seniors	7	3.5
02/22/16	Vedic Dharma Samaj I Fremont Hindu Temple- CE site	General LAS	Seniors and Caregivers	90	4.75
02/18/16	Alameda County Child Protective Services - CE site	Stepping up to the Plate	Senior service provider	11	3
02/18/16	Fremont Senior Center - CE Site	General LAS	Seniors and Caregivers	10	2.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

9

02/18/16	Ruggieri Senior Center - CE Site	General LAS	Seniors	60	5.5
02/12/16	Estabrook Senior Apartments	Seniors' Guide to Public Benefits	Seniors	11	7.5
02/11/16	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	5	4.25
02/10/16	Albany Library - CE Site	General LAS	Seniors and Caregivers	9	3.25
03/01/16	Baywood Court Retirement Community - CE Site	Consumer Fraud	Seniors	27	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 58

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 251

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

Total Unduplicated Client Count for Quarter: 396

Total Cases Closed in Quarter: 488

Total Units of Service for Quarter (Unit=1 Hour): 2227

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	62
65-74:	145
75-84:	133
85+:	56
Client Declined to Provide Information:	0
Total:	396

CLIENT GENDER

Male:	141
Female:	255
Client Declined to Provide Information:	0
Total:	396

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	132
Homebound:	12
Lives Alone:	69
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	50
Limited English:	50
Rural:	6
Greatest Economic Need (Minority):	66

CLIENT RACE

Two or More Races:	26
Caucasian:	249
African American:	15
Native American/Native Alaskan:	21
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	22
Filipino:	15
Japanese:	3
Korean:	8
Laotian:	0
Vietnamese:	8
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	8
Total:	396

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	31	29	5	0
INCOME MAINTENANCE				
F1. Social Security:	11	11	1	2
F2. Supplemental Security Income (SSI):	19	15	3	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	10	11	0	0
G2. Elder Abuse/Neglect/Exploitation:	50	44	8	18
G3. Other Individual Rights:	4	5	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	76	85	22	0
H2. Advance Health Care Directives (AHCD):	28	14	24	0
H3. Financial Powers of Attorney:	16	18	3	0
H4. Other Miscellaneous:	22	21	0	0
TOTAL CASES OPENED IN QUARTER:		396	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		389	73	26
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2173		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies) *Santa Clara County*

03/29/16	Law Foundation Office in San Jose	Represent SALA at Meeting of Santa Clara County Housing Task Force	Service providers and advocates that are members of Housing Task Force	18	2
03/09/16	Santa Clara County Blind Center Office in San Jose	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Blind Center	Senior participants at Blind	60	2
03/08/16 a	SALA Central Office in San Jose	Training for new SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	New SALA Volunteers	4	6.5
02/17/16	Santa Clara Valley Health Plan Office in Campbell	Presentation on SALA and Fair Housing Issues Related to Seniors for CCI Case Managers	CCI Case Managers serving dual eligibles	7	2.5
02/04/16	The Grove Apartments in Sunnyvale	Forum for Low Income Tenants at Complex Arranged by City of Sunnyvale	Low income seniors residing at apartment complex	30	2
01/27/16	Kiwanis Meeting in Mountain View	Represent SALA at Mountain View Kiwanis Meeting for Nonprofits Serving Mountain View	Mountain Kiwanis members and Nonprofits attending meeting	40	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies) *Santa Clara County*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

March 2016	SALA Central Office in Santa Jose	Development of Education Presentation in PowerPoint on Maintaining Good Legal Health (including Elder Abuse prevention) for Seniors for presentation in April at Almaden Community Center	Senior participants at senior centers attending future SALA Community Legal Education presentations including presentation scheduled at Almaden Center in April	0	12.8
03/22/16	The Health Trust Office in San Jose	Presentation on Prevention of Elder Abuse for AGEnts for Change	Participants in AGEnts for Change	15	6
02/09/16	Willows Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	35	7
01/19/16	Berryessa Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	80	5
01/06/16	Southside Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	80	5.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 11

Total Unduplicated Client Count for Quarter: 215

Total Cases Closed in Quarter: 274

Total Units of Service for Quarter (Unit=1 Hour): 509

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	29
65-74:	74
75-84:	55
85+:	13
Client Declined to Provide Information:	44
Total:	215

CLIENT GENDER

Male:	102
Female:	113
Client Declined to Provide Information:	0
Total:	215

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	0
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	108
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	199
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	6
Total:	215

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 166

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 53

D2. Medicare: 17

D3. Other Health/Community Based Care: 5

0 53 0

0 17 0

0 5 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 5

0 5 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	0	8	0
E3. Other Housing:	4	0	4	0
INCOME MAINTENANCE				
F1. Social Security:	22	0	22	0
F2. Supplemental Security Income (SSI):	5	0	5	0
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	1	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0
G3. Other Individual Rights:	30	0	30	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	34	0	34	0
H2. Advance Health Care Directives (AHCD):	15	0	15	0
H3. Financial Powers of Attorney:	8	0	8	0
H4. Other Miscellaneous:	59	0	59	0
TOTAL CASES OPENED IN QUARTER:		274	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		0	274	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		509		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 12

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 8

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	23
75-84:	15
85+:	9
Client Declined to Provide Information:	0
Total:	53

CLIENT GENDER

Male:	20
Female:	33
Client Declined to Provide Information:	0
Total:	53

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	2
Lives Alone:	18
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	53
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	51
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	53

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 12

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 6

0 0 0

1 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 1

C3. Other Family: 3

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 1

D3. Other Health/Community Based Care: 2

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 8

1 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	0	0
E3. Other Housing:	4	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	7	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	22	2	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	4	1	0	0
H4. Other Miscellaneous:	4	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		7	1	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		76		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 13

Total Unduplicated Client Count for Quarter: 138

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 1400

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	66
75-84:	24
85+:	14
Client Declined to Provide Information:	12
Total:	138

CLIENT GENDER

Male:	55
Female:	83
Client Declined to Provide Information:	0
Total:	138

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	2
Lives Alone:	76
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	7
Rural:	2
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	95
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	36
Total:	138

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 13

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	9	4	3	2
INCOME MAINTENANCE				
F1. Social Security:	6	2	0	0
F2. Supplemental Security Income (SSI):	8	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	3	2	2
G3. Other Individual Rights:	4	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	4	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	3	8	0
H4. Other Miscellaneous:	5	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		60	43	18
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1400		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 165

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	60
65-74:	49
75-84:	23
85+:	4
Client Declined to Provide Information:	0
Total:	136

CLIENT GENDER

Male:	44
Female:	92
Client Declined to Provide Information:	0
Total:	136

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	67
Homebound:	4
Lives Alone:	59
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	13
Rural:	1
Greatest Economic Need (Minority):	69

CLIENT RACE

Two or More Races:	1
Caucasian:	60
African American:	15
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	55
Client Declined to Provide Information:	0
Total:	136

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14

Greatest Economic Need (Non-Minority): 47

Greatest Economic Need (Minority Status Unknown): 55

CLIENT ETHNICITY

Hispanic/Latino: 46

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 2

1 1 1

3 0 1

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 14

C2. Conservatorship: 0

C3. Other Family: 0

1 0 0

0 0 0

0 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 71

59 1 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	1	1
E3. Other Housing:	6	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	10	3	0
H2. Advance Health Care Directives (AHCD):	4	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		87	7	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:		165		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 118

Total Units of Service for Quarter (Unit=1 Hour): 196

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	42
75-84:	17
85+:	5
Client Declined to Provide Information:	0
Total:	89

CLIENT GENDER

Male:	37
Female:	52
Client Declined to Provide Information:	0
Total:	89

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	46
Homebound:	3
Lives Alone:	25
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	13
Rural:	5
Greatest Economic Need (Minority):	41

CLIENT RACE

Two or More Races:	0
Caucasian:	46
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	0
Total:	89

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	3	0
E3. Other Housing:	7	4	3	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	5	2	1	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	6	2	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	8	2	10	0
H2. Advance Health Care Directives (AHCD):	5	1	7	0
H3. Financial Powers of Attorney:	4	1	5	0
H4. Other Miscellaneous:	1	0	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		68	48	2
TOTAL ESTIMATED CASE WORK HOURS SPENT:		196		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 16

Total Unduplicated Client Count for Quarter: 3

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 83

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	1
65-74:	0
75-84:	2
85+:	0
Client Declined to Provide Information:	0
Total:	3

CLIENT GENDER

Male:	2
Female:	1
Client Declined to Provide Information:	0
Total:	3

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1
Homebound:	0
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	3
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 16

Greatest Economic Need (Non-Minority): 2

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 0

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	0	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		55		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

16

Provider Name: *California Indian Legal Services*

County(ies) *Inyo & Mono*

03/24/16	Tecopa Senior Center, Tecopa, CA	How to protect seniors against scams targeted towards elders - Community Education Presentation	Seniors	10	28.1
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 17

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 56

Total Units of Service for Quarter (Unit=1 Hour): 326

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	24
65-74:	43
75-84:	22
85+:	9
Client Declined to Provide Information:	3
Total:	101

CLIENT GENDER

Male:	30
Female:	71
Client Declined to Provide Information:	0
Total:	101

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	45
Homebound:	2
Lives Alone:	41
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	2
Rural:	22
Greatest Economic Need (Minority):	2

CLIENT RACE

Two or More Races:	0
Caucasian:	98
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	101

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 17

Greatest Economic Need (Non-Minority): 34

Greatest Economic Need (Minority Status Unknown): 5

CLIENT ETHNICITY

Hispanic/Latino: 6

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 4

1 1 0

0 0 0

0 1 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 1

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 2

1 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 17

3 6 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	13	0	3	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	3	0
F2. Supplemental Security Income (SSI):	4	0	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	2	0
G3. Other Individual Rights:	3	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	10	1	3	0
H2. Advance Health Care Directives (AHCD):	6	0	6	0
H3. Financial Powers of Attorney:	17	2	14	0
H4. Other Miscellaneous:	8	0	2	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		10	46	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		315		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

17

Provider Name: *Senior Legal Services Project*

County(ies) *San Luis Obispo*

03/30/16	Arroyo Grande	Durable Power of Attorney	Cuesta College Students	11	2
03/10/16	San Luis Obispo	SLSP Services	Senior in-home care managers	2	1.5
02/23/16	Long Term Care Ombudsman	SLSP Services	LTCO Volunteers and staff	25	1
02/12/16	Del Rio Terrace	ACHD/PDA Workshop	Low income seniors	11	1
02/11/16	Del Rio Terrace	ACHD/PDA Presentation	Low income seniors	10	1
02/10/16	Carmel Street Apts	Importance of Durable Power of Attorney, Advance Health Care Directive and Statutory Wills	Low income seniors	6	1
02/09/16	Casa Flores Elder Care	Planning for incapacity	Recently diagnosed patients and caregivers	20	2
02/08/16	Wilshire Hospital	SLSP Services	Social Workers	8	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18

Total Unduplicated Client Count for Quarter: 386

Total Cases Closed in Quarter: 386

Total Units of Service for Quarter (Unit=1 Hour): 387

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	71
65-74:	144
75-84:	151
85+:	20
Client Declined to Provide Information:	0
Total:	386

CLIENT GENDER

Male:	149
Female:	237
Client Declined to Provide Information:	0
Total:	386

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	5
Lives Alone:	191
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	148
Rural:	44
Greatest Economic Need (Minority):	102

CLIENT RACE

Two or More Races:	4
Caucasian:	267
African American:	9
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	1
Chinese:	19
Filipino:	16
Japanese:	12
Korean:	5
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	9
Samoan:	2
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	7
Total:	386

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18

Greatest Economic Need (Non-Minority): 188

Greatest Economic Need (Minority Status Unknown): 5

CLIENT ETHNICITY

Hispanic/Latino: 72

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 19

A3. Other Consumer/Finance: 35

0 0 0

19 0 0

18 17 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 0

2 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 38

D2. Medicare: 15

D3. Other Health/Community Based Care: 0

36 2 0

15 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 31

31 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	54	54	0	0
F2. Supplemental Security Income (SSI):	30	29	0	1
F3. Pensions/Retiree Benefits:	18	18	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	17	0	0
H2. Advance Health Care Directives (AHCD):	99	99	0	0
H3. Financial Powers of Attorney:	25	25	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		386	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		366	19	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		370		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18

Provider Name: Grey Law of Ventura

County(ies) Ventura

03/01/16	Thousand Oaks	LIVE Class	Senior Concerns	25	4
02/23/16	Simi Senior Center	LIFE Class	Seniors	22	4
02/22/16	City of Thousand	Grey Law services	Senior Commission	18	2
01/13/16	Ventura Law Library	Powers of Atto/ Ad HCD	Seniors/Caregivers	25	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Grey Law of Ventura

County(ies) Ventura

03/21/16	Fillmore Senior Center	LIFE Class	Seniors	8	3.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 1674

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	67
75-84:	48
85+:	18
Client Declined to Provide Information:	0
Total:	166

CLIENT GENDER

Male:	52
Female:	112
Client Declined to Provide Information:	2
Total:	166

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	82
Homebound:	2
Lives Alone:	94
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	39
Rural:	0
Greatest Economic Need (Minority):	46

CLIENT RACE

Two or More Races:	1
Caucasian:	101
African American:	36
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	1
Total:	166

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19

Greatest Economic Need (Non-Minority): 67

Greatest Economic Need (Minority Status Unknown): 13

CLIENT ETHNICITY

Hispanic/Latino: 55

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 16

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 3

9 3 0

1 0 0

3 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

0 0 0

4 3 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 16

C3. Other Family: 0

2 0 0

3 8 1

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

2 0 1

1 0 0

3 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 11

9 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	8	1	2
E3. Other Housing:	11	7	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	5	3	3	1
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	2	2	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	7	2	0
G3. Other Individual Rights:	4	1	0	2
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	34	18	5	0
H2. Advance Health Care Directives (AHCD):	23	6	7	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	9	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		102	37	9
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1669		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles County</i>					
03/10/16	Southwestern Law School	Elder Law	Attorneys	50	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20

Total Unduplicated Client Count for Quarter: 225

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 1349

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	48
65-74:	97
75-84:	60
85+:	19
Client Declined to Provide Information:	1
Total:	225

CLIENT GENDER

Male:	90
Female:	135
Client Declined to Provide Information:	0
Total:	225

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	5
Lives Alone:	115
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	11
Rural:	16
Greatest Economic Need (Minority):	36

CLIENT RACE

Two or More Races:	23
Caucasian:	156
African American:	36
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	2
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	225

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20

Greatest Economic Need (Non-Minority): 16

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 58

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 31

A2. Contracts/Warranties: 16

A3. Other Consumer/Finance: 9

9 5 4

7 1 0

6 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 14

C2. Conservatorship: 2

C3. Other Family: 6

8 2 2

1 0 0

4 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

2 0 1

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 55

20 13 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	8	7	1
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	6	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	48	19	19	1
H2. Advance Health Care Directives (AHCD):	10	3	9	0
H3. Financial Powers of Attorney:	10	2	10	0
H4. Other Miscellaneous:	2	2	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		101	66	13
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1326		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

20

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

03/29/16	Oldtimers' Senior Apartment Complex 12855 Oaks Ave., Chino, CA 91710	Presentation on Advanced Health Care Directives and ICLS Services	Seniors	22	5.7
03/28/16	Crestline Senior Center 24658 San Moritz Dr., Crestline, CA	Estate Planning, Domestic Violence, Elder Abuse, ICLS Services	Seniors	18	5.5
03/17/16	Serrano High School 9892 Sheep Creek Rd., Phelan, CA	Senior Health Event	Seniors	100	5.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

02/25/16	Option House 813 N. D St., Suite A San Bernardino, CA 92401	Domestic Violence, Elder Abuse, Family Law, ICLS Services	DV Providers DV Victims	16	3.7
02/25/16	Rolling Start 1955 Hunts Lane, Suite 101 San Bernardino, CA 92401	Domestic Violence, Elder Abuse, ICLS Services	DV Providers DV Victims	10	2.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 135

Total Units of Service for Quarter (Unit=1 Hour): 531

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	53
75-84:	24
85+:	16
Client Declined to Provide Information:	0
Total:	126

CLIENT GENDER

Male:	56
Female:	70
Client Declined to Provide Information:	0
Total:	126

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	1
Lives Alone:	61
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	11
Rural:	53
Greatest Economic Need (Minority):	27

CLIENT RACE

Two or More Races:	6
Caucasian:	91
African American:	17
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	126

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21

Greatest Economic Need (Non-Minority): 11

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 36

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 14

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 6

13 0 0

6 0 0

3 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 3

3 0 1

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 3

D3. Other Health/Community Based Care: 0

4 2 3

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 24

20 5 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	4	2	1
E3. Other Housing:	6	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	3	2	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	11	6	2	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	19	11	14	0
H2. Advance Health Care Directives (AHCD):	6	1	7	0
H3. Financial Powers of Attorney:	5	1	5	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		83	41	11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		531		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22

Total Unduplicated Client Count for Quarter: 651

Total Cases Closed in Quarter: 630

Total Units of Service for Quarter (Unit=1 Hour): 1516

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	225
65-74:	273
75-84:	101
85+:	52
Client Declined to Provide Information:	0
Total:	651

CLIENT GENDER

Male:	254
Female:	397
Client Declined to Provide Information:	0
Total:	651

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	444
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	124
Rural:	0
Greatest Economic Need (Minority):	174

CLIENT RACE

Two or More Races:	10
Caucasian:	380
African American:	25
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	6
Filipino:	5
Japanese:	2
Korean:	16
Laotian:	0
Vietnamese:	46
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	149
Client Declined to Provide Information:	0
Total:	651

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22

Greatest Economic Need (Non-Minority): 98

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 118

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 76

A2. Contracts/Warranties: 17

A3. Other Consumer/Finance: 9

56 12 4

17 0 0

7 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 33

0 0 0

24 6 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 39

C2. Conservatorship: 24

C3. Other Family: 21

32 7 0

14 0 10

19 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 30

D2. Medicare: 10

D3. Other Health/Community Based Care: 67

13 13 4

5 4 1

56 9 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 157

124 23 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	12	2	0
E3. Other Housing:	24	21	1	0
INCOME MAINTENANCE				
F1. Social Security:	16	16	0	0
F2. Supplemental Security Income (SSI):	19	14	3	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	7	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	6	0	0
G3. Other Individual Rights:	30	27	1	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	22	20	0	0
H2. Advance Health Care Directives (AHCD):	9	4	5	0
H3. Financial Powers of Attorney:	0	18	0	0
H4. Other Miscellaneous:	19	0	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		513	89	28
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1480		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

22

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

03/26/16	Irvine	Clinic in the Park	Community	205	5
02/16/16	Fountain Valley	Community Service Fair	Vietnamese Community	100	3
02/21/16	Irvine	Clinic in the Park	Community	200	5
01/20/16	Capistrano Beach	LTC Family Event	LTC	12	2
01/20/16	Santa Ana	Senior Town Hall	Seniors	85	3
01/26/16	Orange	Resource Fair	Community	300	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

03/01/16	Westminister	Estate Recovery	Seniors	50	2
02/18/16	Los Alamitos	AHCD	Seniors	14	2
02/17/16	Anaheim	Advanced Health Care Directives	Seniors	6	2
02/05/16	Orange	Medical Bills	Seniors	68	3
01/08/16	Sant Ana	Health Access	Vietnamese Community	600	2
01/06/16	Sant Ana	Health Access Barriers	Vietnamese Community	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 23

Total Unduplicated Client Count for Quarter: 650

Total Cases Closed in Quarter: 650

Total Units of Service for Quarter (Unit=1 Hour): 719

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	118
65-74:	283
75-84:	168
85+:	81
Client Declined to Provide Information:	0
Total:	650

CLIENT GENDER

Male:	233
Female:	417
Client Declined to Provide Information:	0
Total:	650

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	480
Homebound:	3
Lives Alone:	463
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	24
Rural:	0
Greatest Economic Need (Minority):	111

CLIENT RACE

Two or More Races:	0
Caucasian:	478
African American:	37
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	17
Japanese:	3
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	97
Client Declined to Provide Information:	1
Total:	650

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 23

Greatest Economic Need (Non-Minority): 272

Greatest Economic Need (Minority Status Unknown): 9

CLIENT ETHNICITY

Hispanic/Latino: 87

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 31

A2. Contracts/Warranties: 49

A3. Other Consumer/Finance: 23

30 1 0

44 5 0

22 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

0 0 0

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 26

C2. Conservatorship: 6

C3. Other Family: 0

26 0 0

5 1 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 16

D2. Medicare: 2

D3. Other Health/Community Based Care: 15

15 1 0

2 0 0

14 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 66

62 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	44	42	2	0
E3. Other Housing:	71	65	6	0
INCOME MAINTENANCE				
F1. Social Security:	24	24	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	7	7	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	22	0	0
G3. Other Individual Rights:	51	49	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	119	104	15	0
H2. Advance Health Care Directives (AHCD):	21	20	1	0
H3. Financial Powers of Attorney:	21	15	6	0
H4. Other Miscellaneous:	22	21	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		603	47	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		714		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

23

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Elder Law & Advocacy</i>					
County(ies) <i>San Diego</i>					
01/14/16	Vista Center for the Blind	Estate Planning document class	Seniors 60+ with vision	11	2.5
01/12/16	Vista Center for the Blind	Estate Planning document class	Seniors 60+ with vision	8	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	17
75-84:	12
85+:	1
Client Declined to Provide Information:	0
Total:	39

CLIENT GENDER

Male:	18
Female:	21
Client Declined to Provide Information:	0
Total:	39

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	0
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	28
Rural:	39
Greatest Economic Need (Minority):	30

CLIENT RACE

Two or More Races:	0
Caucasian:	7
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	0
Total:	39

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 31

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

4 0 0

0 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 5

0 0 0

0 0 0

4 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 4

0 3 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	9	2	7	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	7	0	7	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		16	22	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		72		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) Imperial					
01/27/16	Casa De La Manana	Elder Law, Senior Legal Services, Unlawful Detainer, Nursing Home Rights	Seniors 60+	575	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 25

Total Unduplicated Client Count for Quarter: 190

Total Cases Closed in Quarter: 230

Total Units of Service for Quarter (Unit=1 Hour): 2860

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	81
75-84:	42
85+:	32
Client Declined to Provide Information:	0
Total:	190

CLIENT GENDER

Male:	69
Female:	116
Client Declined to Provide Information:	5
Total:	190

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	96
Homebound:	3
Lives Alone:	114
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	52
Rural:	1
Greatest Economic Need (Minority):	46

CLIENT RACE

Two or More Races:	1
Caucasian:	106
African American:	47
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	2
Total:	190

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 25

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 25

E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	27	26	3	0
E3. Other Housing:	8	3	0	4
INCOME MAINTENANCE				
F1. Social Security:	4	4	1	1
F2. Supplemental Security Income (SSI):	19	12	1	3
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	4	3	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	4	2	0
G3. Other Individual Rights:	14	9	9	24
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	20	16	2	0
H2. Advance Health Care Directives (AHCD):	12	6	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	10	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		150	44	36
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2835		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

25

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles County</i>					
03/24/16		Women Lawyers Assoc. of LA	Seniors	74	10
03/16/16		Advanced Planning	Seniors	40	1
03/09/16		DUTF Ad Hoc Committee	Seniors	37	6
02/23/16		Advanced Dir. And Wills	Seniors	8	2
01/07/16		SCAN SW Training	Social Workers	2	1.5
01/23/16		Foreclosure Prevention	Seniors	45	4
01/12/16		Senior ID Theft	Seniors	41	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 26

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 57

Total Units of Service for Quarter (Unit=1 Hour): 200

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	17
65-74:	29
75-84:	13
85+:	2
Client Declined to Provide Information:	0
Total:	61

CLIENT GENDER

Male:	16
Female:	45
Client Declined to Provide Information:	0
Total:	61

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	7
Lives Alone:	34
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	3
Rural:	61
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	4
Caucasian:	47
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	10
Total:	61

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 26

Greatest Economic Need (Non-Minority): 49

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 6

1 0 0

0 0 0

5 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 2

1 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

3 1 0

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 23

14 3 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	15	10	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		67	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		48	9	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		198		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

26

Provider Name: *Legal Services of Northern California*

County(ies) *Mendocino and Lake*

03/24/16

Lakeport, CA

Mailed Office Brochures

Seniors, et al.

100

1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 27

Total Unduplicated Client Count for Quarter: 139

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 794

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	64
75-84:	22
85+:	8
Client Declined to Provide Information:	0
Total:	139

CLIENT GENDER

Male:	41
Female:	98
Client Declined to Provide Information:	0
Total:	139

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	63
Homebound:	8
Lives Alone:	56
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	4
Rural:	32
Greatest Economic Need (Minority):	15

CLIENT RACE

Two or More Races:	3
Caucasian:	128
African American:	4
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	139

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 27

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	31	19	3	12
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	19	5	3	0
H2. Advance Health Care Directives (AHCD):	7	2	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		65	19	26
TOTAL ESTIMATED CASE WORK HOURS SPENT:		782		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

27

Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

03/18/16	Santa Rosa Mobilehome Owners Assn.	Newsletter – Legal Aid article	Home Owners	250	1
02/25/16	3600 Westwind Blvd. SR 95403	Informational Presentation	APS	60	3.5
01/21/16	Vintage House (Sonoma)	Informational Presentation	Elders	30	4
01/29/16	Petaluma People Services Center	Informational Presentation	Elders	40	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 105

Total Units of Service for Quarter (Unit=1 Hour): 982

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	53
75-84:	23
85+:	11
Client Declined to Provide Information:	0
Total:	133

CLIENT GENDER

Male:	57
Female:	76
Client Declined to Provide Information:	0
Total:	133

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	45
Homebound:	4
Lives Alone:	52
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	11
Rural:	3
Greatest Economic Need (Minority):	19

CLIENT RACE

Two or More Races:	0
Caucasian:	83
African American:	34
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	3
Total:	133

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

Greatest Economic Need (Non-Minority): 37

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 13

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 6

6 2 1

1 0 0

4 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

1 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 0

C3. Other Family: 0

1 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

0 1 0

0 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 64

38 9 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	1	0
E3. Other Housing:	4	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	1
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	14	1	6	0
H2. Advance Health Care Directives (AHCD):	1	1	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		70	25	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		923		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

28

Provider Name: <i>Bay Area Legal Aid</i>						
County(ies) <i>Napa</i>						
03/18/16	Ole Health	Latino Elder Coalition Prevention of Elder Abuse	Latino Seniors	40	8	
Provider Name: <i>Legal Services of Northern California</i>						
County(ies) <i>Solano County</i>						
03/24/16	Solano County	Honoring All Military Women Outreach	Seniors	30	5	
03/16/16	Solano County	Dynamic Aging Presentation - Renter's Rights & Fair Housing	Seniors	20	7	
03/09/16	Vallejo	Prep and Outreach Clinic at Florence Douglas Senior Center	Seniors	3	3	
03/08/16	Suisun City	Clinic at Suisun Public Library - prep, travel & outreach -	Seniors	3	2	
02/03/16	Vallejo	Prep and Outreach Clinic at Florence Douglas Senior Center	Seniors	4	3	
01/16/16	Vallejo	Vallejo Together Homelessness Event	Vallejo Residents	17	4	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Solano County</i>					
weekly	Solano County	Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	5	5
03/04/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	3
02/17/16	Solano County	Meet with DA - prep, meeting & travel	Senior Coalition	10	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

02/05/16	Solano County	Senior Coalition Meeting - prep, meeting & travel (2 attorneys)	Senior Coalition	20	7
01/25/16	Solano County	Executive Committee Meeting - prep, meeting, & travel	Senior Coalition	10	3
01/14/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	4
01/13/16	Solano County	Affordable Housing Committee - prep, meeting and travel	Senior Coalition	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 29

Total Unduplicated Client Count for Quarter: 418

Total Cases Closed in Quarter: 1073

Total Units of Service for Quarter (Unit=1 Hour): 1842

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	202
75-84:	109
85+:	50
Client Declined to Provide Information:	12
Total:	418

CLIENT GENDER

Male:	167
Female:	251
Client Declined to Provide Information:	0
Total:	418

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	2
Lives Alone:	149
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	1
Rural:	418
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	1
Caucasian:	402
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	418

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 29

Greatest Economic Need (Non-Minority): 137

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 9

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 100

2 0 0

2 3 0

97 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 4

C3. Other Family: 8

4 1 0

4 0 0

4 0 4

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

4 4 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 14

6 3 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	15	20	0
E3. Other Housing:	13	13	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	8	7	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	17	2	0
G3. Other Individual Rights:	4	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	289	168	171	0
H2. Advance Health Care Directives (AHCD):	192	93	153	0
H3. Financial Powers of Attorney:	200	97	163	0
H4. Other Miscellaneous:	5	5	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		541	522	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1830		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					
County(ies) El Dorado County					
03/08/16	Senior Center, El Dorado Hills	Planning for Long Term Care	Seniors	22	3
03/01/16	Marshall Community Health Library, Cameron Park	Elder Abuse	Seniors	23	3
01/21/16	Marshall Grange Hall, Georgetown	Senior Legal Services	Seniors	28	3
01/15/16	Four Seasons 55+ Community, El Dorado Hills	Estate Planning	Seniors	66	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30

Total Unduplicated Client Count for Quarter: 211

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 732

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	85
75-84:	51
85+:	32
Client Declined to Provide Information:	0
Total:	211

CLIENT GENDER

Male:	62
Female:	149
Client Declined to Provide Information:	0
Total:	211

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	18
Homebound:	5
Lives Alone:	73
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	40
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	15

CLIENT RACE

Two or More Races:	0
Caucasian:	196
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	211

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 7

CLIENT ETHNICITY

Hispanic/Latino: 46

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 14

3 0 0

6 2 1

5 4 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 13

C3. Other Family: 2

1 0 0

12 2 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

2 1 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 13

6 6 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	6	1	0
E3. Other Housing:	10	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	7	0	1	0
F2. Supplemental Security Income (SSI):	2	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	39	7	0	1
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	30	38	5	6
H2. Advance Health Care Directives (AHCD):	2	1	3	0
H3. Financial Powers of Attorney:	19	9	2	8
H4. Other Miscellaneous:	35	19	3	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		123	35	17
TOTAL ESTIMATED CASE WORK HOURS SPENT:		674		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30

Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

03/16/16	Sylvan Improv. Club	Scams/Sr Law Project	Sylvan Impr. Club	60	2
03/17/16	Catholic Charities	Ombudsman Training	Ombudsman	25	2
03/15/16	MJC	MICL	Seniors	50	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

03/16	1314 G Street	Evictions from LT Care Facilities	Attorneys	35	1
03/30/16	1314 G Street	Med-cal Webinar	Attorneys	35	1
02/25-26/1	San Joaquin Bar Assn	Conservatorships	Legal	40	24
01/28/16	APS	MDT	MDT members	30	2
02/04/16	Modesto	Reverse Mortgages	Attorneys	30	2
01/25/16	San Francisco, CA	Tech. Summit	Legal Aids	100	21

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 79

Total Units of Service for Quarter (Unit=1 Hour): 623

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	26
75-84:	19
85+:	7
Client Declined to Provide Information:	0
Total:	73

CLIENT GENDER

Male:	28
Female:	45
Client Declined to Provide Information:	0
Total:	73

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	40
Homebound:	0
Lives Alone:	29
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	10
Rural:	1
Greatest Economic Need (Minority):	7

CLIENT RACE

Two or More Races:	0
Caucasian:	44
African American:	6
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	1
Total:	73

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	2	3
E3. Other Housing:	1	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	2
G3. Other Individual Rights:	2	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	16	5	7	0
H2. Advance Health Care Directives (AHCD):	8	3	4	1
H3. Financial Powers of Attorney:	8	3	4	0
H4. Other Miscellaneous:	1	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		48	23	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		623		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 32

Total Unduplicated Client Count for Quarter: 643

Total Cases Closed in Quarter: 582

Total Units of Service for Quarter (Unit=1 Hour): 2072

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	180
65-74:	235
75-84:	155
85+:	73
Client Declined to Provide Information:	0
Total:	643

CLIENT GENDER

Male:	214
Female:	429
Client Declined to Provide Information:	0
Total:	643

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	21
Homebound:	2
Lives Alone:	112
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	200
Rural:	210
Greatest Economic Need (Minority):	185

CLIENT RACE

Two or More Races:	0
Caucasian:	569
African American:	27
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	4
Filipino:	5
Japanese:	7
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	4
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	4
Total:	643

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 32

Greatest Economic Need (Non-Minority): 200

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 172

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 25

A3. Other Consumer/Finance: 181

3 7 0

8 10 2

50 39 5

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 9

0 2 0

3 5 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 20

C2. Conservatorship: 19

C3. Other Family: 10

4 12 3

0 0 0

5 6 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 12

D2. Medicare: 14

D3. Other Health/Community Based Care: 0

2 4 3

4 8 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 83

29 35 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	34	19	12	12
E3. Other Housing:	27	6	17	1
INCOME MAINTENANCE				
F1. Social Security:	15	7	6	2
F2. Supplemental Security Income (SSI):	10	4	4	2
F3. Pensions/Retiree Benefits:	2	0	1	0
F4. Other Income Maintenance:	11	2	9	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	8	4	0
G2. Elder Abuse/Neglect/Exploitation:	10	1	5	0
G3. Other Individual Rights:	20	7	38	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	102	44	50	0
H2. Advance Health Care Directives (AHCD):	38	9	28	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	70	18	8	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		233	310	39
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2048		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

32

Provider Name: Legal Services for Seniors

County(ies) Monterey

03/19/16	Monterey County District Attorney's Office	Civil Elder Abuse Litigation update	District Attorneys	10	5
01/16/16	Alzheimers	General Outreach	Other local non-profits	5	1
01/15/16	Monterey College of Law	Monterey County Bar/Monterey College of Law presentation	Private attorneys / Law school officials	20	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services for Seniors

County(ies) Monterey

03/21/16	Oldemeyer Center – Seaside	General Legal	Caregiver University Attendees	120	12
01/16/16	"chowderheads" monthly meeting @ Anton & Michel	General Legal	Community Members	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 33

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 132

Total Units of Service for Quarter (Unit=1 Hour): 903

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	55
75-84:	26
85+:	6
Client Declined to Provide Information:	0
Total:	131

CLIENT GENDER

Male:	38
Female:	93
Client Declined to Provide Information:	0
Total:	131

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	74
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	27
Rural:	37
Greatest Economic Need (Minority):	61

CLIENT RACE

Two or More Races:	0
Caucasian:	109
African American:	17
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	131

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 33

Greatest Economic Need (Non-Minority): 37

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 50

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 11

7 1 1

7 0 0

8 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 6

0 0 0

0 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

2 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 35

28 3 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	6	2	1
E3. Other Housing:	10	8	4	0
INCOME MAINTENANCE				
F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	4	2	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	5	2	1
G3. Other Individual Rights:	7	7	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	14	1	13	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		93	29	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		893		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA:

33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

03/10/16	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Richardson Center Special Needs Collaborative	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	11	1.5
03/04/16	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Greenfield Family Resource Center	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	8	2.5
03/03/16	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Collaborative	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	50	3
02/04/16	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Collaborative	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	50	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0